

# TERMS AND CONDITIONS

## JUBILEE OF YOUTH (JOY) 2025 ROME, ITALY.

### PILGRIMS ONLY

These Terms and Conditions (T&Cs) are applicable **only** to those who want to register as 'Pilgrim' for Jubilee of Youth (JOY) 2025. Rome, Italy.

- The pilgrim clearly understands and agrees that they have made necessary arrangements for leave for days away from work / studies.
- The pilgrim clearly understands and agrees that this registration may not be a final and confirmed and that I could be called in for an interview

### AGE GROUP

- Applicants should be at least 18 years old as of January 1, 2025. The upper age limit is 35 years.
- If the applicant is over 35, **registration is tentative** until confirmed by the YAM Spiritual Director and JOY coordinating team.
- Registration at Parish level approximate ratio of over-35s is 3:10

### DEADLINE

- Last date for submission of applications is **15<sup>th</sup> September, 2024**
- The YAM coordinators of JOY coordinating team reserve the right to reject or cancel an application after subsequent background checks.

### REGISTRATION CHARGES

- The pilgrim clearly understands and agrees that upon confirmation of registration a non-refundable payment of AED 100/- will be done as registration charges. This will be paid along with submitting copies of your documents and first installment.

## ATTENDANCE

- All scheduled meetings and events should be attended. If unable to attend, the parish JOY coordinating team should be informed at least one day prior by email **BEFORE** the event.
- If more than 1 absence is recorded, the Parish coordinators reserve the right to cancel the applicant's registration **without refund**.
- Tentative months of events: November 2024, February 2025 and June 2025

## EXCULPATION

In the event of any mishap or accident, the applicant understands and agrees that neither he / she nor their family /guardian will, in any way, hold responsible the church & its authority, the priests / nuns and/or the organisers and the coordinators of the JOY coordinating team.

## CANCELLATION

- If a pilgrim withdraws her/his application, a request must be emailed to the parish JOY coordinating team by email and also a copy to be sent to [avosayam@gmail.com](mailto:avosayam@gmail.com) with **'withdrawal of application' in the subject line**.
- Reason/s for withdrawal must be mentioned.
- Refunds will be made as per the Refund policy.

## PAYMENT, SCHEDULE & REFUND POLICY

- Total payment for JOY 2025 Rome is AED 6,500/- (AED Six Thousand Five Hundred Only)
- The payment includes registration for JOY 2025 Rome, Italy, airfare, ground transportation to and from the airport in Italy, travel insurance, visa cost (only Visa Cost and not ancillary services).

SL. No	Instalment amount (AED)	Due date	Last date of payment	Late payment charges after last date of payment (AED)	Refund policy for withdrawal & cancellation
1	2,000.00	15/09/2024	15/10/2024	100.00 per month (maximum delay 1 month i.e. 14th November 2024)	<b>100 % refund of instalment paid before except for the late charges and registration fees. Delay in payment of 1st instalment beyond 14th November, 2024 will result cancellation of application without refund of registration charges.</b>
2	1,500.00	15/11/2024	15/12/2024	100.00 per month (maximum delay 1 month i.e. 14th January 2025)	Application will be cancelled after 15th January 2025 and 75 % refund of instalments paid except for the late charges and registration fees
3	1,500.00	01/02/2025	28/02/2025	100.00 per month (maximum delay 1 month i.e. 31st March 2025)	Application will be cancelled after 1st April, 2025 and No Refund of instalments
4	1,500.00	15/04/2025	15/05/2025	100.00 per month (maximum delay 1 month i.e. 14th June 2025)	Application will be cancelled after 16th June, 2025 and No Refund of instalments.

- The pilgrim clearly understands and agrees that only **50% refund** of the instalment will be returned back if they withdraw their application after **15<sup>th</sup> January 2025 till 31<sup>st</sup> January 2025**
- The pilgrim clearly understands and agrees that only **25% refund** of the instalment will be returned back if they withdraw their application after **1<sup>st</sup> February 2025 till 31<sup>st</sup> March, 2025.**
- The pilgrim clearly understands and agrees that If they withdraw their application **after 1<sup>st</sup> April, 2025 there will not be any refund.**
- The pilgrim clearly understands and agrees that even in case of acute medical condition and / or any medical emergency decides to withdraw the application, refund will be processed as per the refund policy.
- The pilgrim clearly understands and agrees that for any reason if the **visas are rejected** there will **not be any refund.**
- The pilgrim clearly understands and agrees that they have made necessary arrangements for leave for days away from work / studies.
- The pilgrim clearly understands and agrees that if for any reason they are not able to travel due to leave issues there will be no refund.
- The pilgrim clearly understands and agrees that in case of loss of job; refund will be processed as per the refund policy.

- The pilgrim clearly understands and agrees that No refund will be provided if he/she misses the flight.
- The pilgrim clearly understands and agrees that No refund will be provided if he/she is not allowed to take the flight.
- The pilgrim clearly understands and agrees that after the pilgrimage is completed and all accounts are finalised and closed, they will be entitled for refund only if the remaining money is over and above AED 100/- per pilgrim and if less, the same will go as contribution to the AVOSA YAM ministry.

## VISA APPLICATION

- The pilgrim clearly understands, agrees and is aware that the tentative date of visa submission is from 1<sup>st</sup> April 2025 however, it depends on the Italian Embassy and Consulate.
- The pilgrim clearly understands and agrees that their UAE residence visa must have a validity of at least 4 months before applying for visa.
- The pilgrim clearly understands and agrees that their passport should have at least validity of at least 6 months after the return date.
- The pilgrim clearly understands and agrees that their Passport must have at least two blank pages for visa stamping.
- The pilgrim clearly understands and agrees that It is their responsibility to ensure that their passport and UAE residence visa are updated before the passport and documents are submitted to the Embassy or Consulate.
- The pilgrim clearly understands and agrees that in case they don't require a visa, only their visa fee amount will be returned back to them.

## TRAVEL & ITINERARY

- The pilgrim clearly understands and agrees that the **tentative dates** of travel are July 20<sup>th</sup>, 2025 to August 10<sup>th</sup> 2025 (+/- 2 days).
- The pilgrim clearly understands and agrees that the date of travel depends on the final itinerary and the availability of airline tickets.
- The pilgrim clearly understands and agrees that the final itinerary will be announced closer to the departure date.
- The pilgrim clearly understands and agrees that under no circumstance they will be allowed to extend the trip beyond the date of return from Italy to UAE.

## SIDE TRIPS (IF ANY)

The pilgrim understands and agrees to the below points in case of any side trips.

- Side trips may be undertaken after the final approval of the YAM Spiritual Director.
- Side trips are usually undertaken to places of religious interest only and only if it is within the budget of aed 6500/-
- Side trips are undertaken for the whole group. If any pilgrim not opting for a side trip will not be entitled for any refund or reduction in the budget.
- Transportation will be provided by bus or airplane.
- Travel Insurance will be Provided.
- Accommodation will be on a sharing basis.
- Accommodations may be in hostels / camping grounds / hotels and or apartments
- Accommodations will be bed and breakfast only.

## FORCE MAJURE

**THE PILGRIM CLEARLY UNDERSTAND AND AGREES THAT IF FOR ANY REASON BEYOND CONTROL; THE GROUP IS PREVENTED, RESTRICTED OR DENIED TO TRAVEL FOR REASONS BEING WAR, REVOLUTION, CIVIL COMMOTION, ACTS OF PUBLIC ENEMIES, TERRORISM, BLOCKADE, EMBARGO, NATURAL DISASTER, EPIDEMIC, PANDEMIC OR ANY OTHER EXTRAORDINARY ACT THE PILGRIM WILL NOT HOLD THE JOY COORDINATING TEAM, YAM SPIRITUAL DIRECTOR AND CLERGY OF APOSTOLIC VICARIATE OF SOUTHERN ARABIA (AVOSA) RESPONSIBLE AND IN SUCH CASES THERE COULD BE A POSSIBILITY OF NO REFUND.**

## OTHER INFORMATION

- The pilgrim clearly understands and agrees that they will also have to sign a 'Code of Conduct' and submit the signed copy at the time of the first instalment
- The pilgrim clearly understands and agrees to submit their passport, visa and Emirates id copies at the time of first instalment.
- The pilgrim clearly understands and agrees that they are members and ambassadors of AVOSA and any request to participate separately in any NON AVOSA groups (music, dance, skit...) will not be permitted.
- The pilgrim clearly understands and agrees that if they are a member of any AVOSA group (music, dance, skit...) which has been selected to perform during the days of

JOY, a separate form will be filled and agreed to terms and conditions mentioned and comply to it at all times.

- The pilgrims confirm that all the data provided is correct and agree that if any data is incorrect their registration will be cancelled.

**THESE TERMS AND CONDITIONS HAVE BEEN DRAFTED UNDER THE GUIDANCE OF THE SPIRITUAL DIRECTOR OF THE YOUNG ADULTS MINISTRY OF AVOSA. UAE.**

**I Agree to the Terms and Conditions**

**Name and Signature of Pilgrim**

**DOB:** \_\_\_\_\_

**AGE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

*This is a hard copy of the Terms and Conditions acknowledged by the pilgrim when registering online.*