

## FAQ's for WYD 2023 Lisbon (for AVOSA pilgrims)

1. When is the last date for registration?  
The extended last date for registration is 15<sup>th</sup> April 2022. No registration will be taken after that.
2. What Is the age limit?  
The minimum age limit Is between 18 to 35 years as on 1st January, 2023
3. Can a minor join?  
No, sorry no minors below the age of 18 years
4. Can a person above the age group join?  
If the applicant is over 35, registration is tentative until confirmed by the coordinating team and spiritual directors. Ratio of over-35s is 1:10.
5. Can I pay all my installments in at the end?  
Please note that we are strictly following the installments policy across the vicariate. No exemptions will be made. Please refer to the table as follows:

Installment	Amount (AED)	Due Date	Last Date of Payment	Late payment Charges (AED)	Refund Policy for withdrawal or cancellation
1	1,500.00	15/03/2022	15/04/2022	100.00 per month (maximum delay 2 months i.e. 14th June 2022)	100 % refund of instalment paid before except for the late charges and registration fees.
2	1,500.00	15/06/2022	15/07/2022	100.00 per month (maximum delay 2 months i.e. 14th September 2022)	100 % refund of instalments paid except for the late charges and registration fees.
3	1,500.00	15/09/2022	15/10/2022	100.00 per month (maximum delay 2 months i.e. 14th November 2022)	75 % of instalments paid before 14th August 2022, except for the late charges and registration fees.
4	1,500.00	15/11/2022	15/12/2022	100.00 per month (maximum delay 2 months i.e. 14th February 2023)	50 % of instalments paid before 15th November 2022, except for the late charges and registration fees.
5	1,000.00	15/01/2023	15/02/2023	100.00 per month (maximum delay 1 month i.e. 14th April 2023)	<b>No Refund</b>

6. What is the refund policy?  
Refund will be made only as per the Refund policy as mentioned in the table above.
7. What happens at WYD?  
Over the course of a week, young people from all over the world are welcomed by the host country. These pilgrims are accommodated mainly in public (gymnasiums, schools, pavilions ...) and parish facilities or family homes. In addition to the moments of prayer, sharing and leisure, the young people enrolled in this celebration participate in various initiatives organized by the WYD team, in different locations across the host city. The highlights are the celebrations (central features) at which the Pope is present, such as the welcoming ceremony, the Way of the Cross, the night vigil and, on the last day, the closing mass celebrated by Pope.
8. What are "days in the dioceses"?  
"Pre-WYD" or "days in the dioceses" is a gathering that precedes the week of WYD and involves integrating the young people from all over the world in the parish communities, in the various dioceses of the country and, in some cases, in the dioceses of neighboring countries. During these days, the participants can get to know the host region better, as well as the local Church and its features, and as is also the case in WYD week, they stay in public or parish facilities or family homes. The pre-WYD for WYD Lisbon 2023 will take place from north to south of Portugal, including the islands.
9. When is the last date of application/registration for UAE pilgrims?  
Last date for submission of applications is 15th April 2022.
10. Can I get a refund if I withdraw my application for medical emergencies?  
The pilgrim also understands and agrees that even in case of acute medical condition and / or any medical emergency decides to withdraw the application, refund will be processed as per the refund policy.
11. What are the dates of travel?  
The tentative dates of travel are July 22nd, 2023 to August 13th 2023 **(+/- 2 days)**.
12. Are there any mandatory COVID related procedures?  
Mandatory Negative PCR test of 48 required before the departure flight. However, this may change depending on the situation closer to travel dates and requirements of the host country and countries of travel. Any cost associated with the same has to be borne by the pilgrim themselves.
13. Are there going to be side trips?  
Side trips may be undertaken after the final approval of the coordinators and the spiritual director provided there is extra budget and the pandemic situation is relaxed and travel friendly.
14. Is travel insurance included in the total cost?  
Yes, travel insurance will be provided.
15. What if my visa gets rejected?  
For any reason if the visas are rejected the pilgrim must understand and agree that there will not be any refund.

16. What if I have studies/job related issues before the dates of travel?  
The pilgrim understands and agree that they have made necessary arrangements for leave for days away from work / studies. In case of loss of job, the pilgrim understands and agrees refund will be processed as per the refund policy.
17. What if I cannot attend the formation (or preparatory) sessions?  
All scheduled meetings and events should be attended. If unable to attend, the pilgrim should inform the Parish coordinator at least one day prior by email BEFORE the event. If more than 3 absences are recorded, the Parish coordinators reserve the right to cancel the applicant's registration without refund.
18. How can I withdraw my application?  
If a pilgrim withdraws her/his application, a request must be emailed to register@wyd.avosa.org with 'Withdrawal of Application' in the subject line. The email should also be followed by a call to the respected parish coordinators. Refunds will be processed as per the refund policy.
19. By when should I submit documents for my visa?  
Tentative date of visa submission 1st April 2023 however, it depends on the Embassy.
20. Can I travel with my family?  
We are not accepting applications for families. Of course, if you are siblings or spouses within the given age limits and criteria, you can register to travel together.
21. Is parent's sponsored visa allowed to participate in the WYD?  
Yes, as long as pilgrim is within the given criteria and age limits.
22. Is food going to be provided during the trip?  
Yes, three meals per day will be provided during the World Youth Day. However additional meals will have to be catered at your own expenses. If any side trips, they will be bed and breakfast basis only, all other meals the pilgrims will have to cater to.
23. Do I have to pay for the Schengen Visa?  
The total amount for this trip covers the cost for the visa.
24. What if I am getting my own ticket.  
In such cases the group fare ticket money per person will be reduced.  
eg. If the group fare per person is 2000/- AED. if the pilgrim is getting own ticket, AED 2000/- will be reduced from the total budget of AED 7000/-
25. Do I require any special things to carry for the trip.  
Sleeping back and a raincoat, personal medication is a must.  
For more information please contact the parish coordinators.
26. What if I am vegan / vegetarian or have some medical issues.  
Please inform your parish coordinators about your diet preferences; the organizing committee will try to make necessary arrangements but no commitments.  
Any medical issues must be informed to the parish coordinators well in advance and the pilgrim has to carry their own medicines.
27. Can a person physically handicapped join the pilgrimage?

Yes. Further details to be discussed with the parish coordinators and the spiritual directors.